

March 16, 2023

Dear Valued Customer:

I would like to be the first to welcome you to Culligan of San Diego! Effective March 16, 2023, the operations of Silver Springs Water, CA, are under new ownership by CRH California, Ltd., “dba” Culligan of San Diego.

We will operate out of our local office which is located at 885 Gateway Center Way in San Diego. The same Silver Springs delivery team will continue to service you. Our mission will be to make this transition smooth and seamless and we look forward to serving you.

While most things will continue as before, there are a few updates we would like to make you aware of. We have enclosed a “*Frequently Asked Questions*” page to help guide you through some of these changes. On this page you will find the following information:

- How to contact us
- How to access your online account information
- Where to mail your payments

Please do not hesitate to contact us with any questions or concerns you may have at **858.295.3501** or by email at **CustCare.Sandiego@hallswater.com**.

We look forward to a fantastic, ongoing business relationship between you and our Culligan family!

Sincerely,

Luis Rodriguez
General Manager
lrodriguez@hallswater.com